

## Complaint Guide

Please fill in the complaint form and send it to us in an email to [contact@instinctcph.com](mailto:contact@instinctcph.com).  
In the subject line specify: Complaint order no. (your order number here).  
Please attach the form as a PDF file.

## Order Information

Order no. \_\_\_\_\_

Order date. \_\_\_\_\_

Product Code (SKU)	Product Description

Locate your order no. and date on your Instinct Copenhagen account [here](#).  
Please note, that if you are creating complaints for items from several orders, you must create a return form for each and enclose it accordingly.

Please describe the issue:

Please attach any information you find relevant for the processing of the complaint.  
E.g. pictures of any defects.

**Customer Details**

First Name\* \_\_\_\_\_

Last name\* \_\_\_\_\_

Address line 1\* \_\_\_\_\_

Address line 2 \_\_\_\_\_

Address line 3 \_\_\_\_\_

Postal code\* \_\_\_\_\_

City\* \_\_\_\_\_

State \_\_\_\_\_

Phone no. \_\_\_\_\_

Email\* \_\_\_\_\_

We expect to return to you within 10 business days with a resolution.

If you have any questions, please contact us by mail or give us a call in our opening hours.

contact@instinctcph.com  
+45 3023 2010